

EOP Vision and Mission

EOP envisions a future where all people of our community live with dignity and have the opportunity and ability to live economically productive and satisfying lives. To achieve this vision, EOP provides services that create positive change in individuals, families and our community, and encourages and facilitates participating by all people who can help make our vision a reality.



Economic Opportunity Program, Inc.

ANNUAL

REPORT

STRENGTHENING THE FABRIC OF OUR COMMUNITY

2021 - 2022

www.cseop.org



Message from the CEO

By: Andrea J. Ogunwumi, CEO, Economic Opportunity Program, Inc.

Over the last year, we watched our local community come together to overcome one challenge after another. We live in an ever-changing world that continues to fluctuate due to the COVID-19 pandemic. We are stepping forward and *moving on*, no looking back, just *moving on*.

As a supporter and community partner, your investment in the Economic Opportunity Program, Inc. (EOP) is appreciated more than ever before. Your time, talent, and resources underwrite programs and services that impact more than 5,000 lives annually. I believe I speak for all staff, supporters, volunteers, and partners when I say we are excited for 2023 as we set our sights on *#MovingOn*.

I am grateful to our board, our trusted advisors who guide the way as we seek to address poverty issues impacting childcare, social determinants of health, housing security, neighborhood

issues, and food security to better serve our community.

Strategically, we continue to focus programs and services in three key areas: **Childcare, Youth Care, and Family/Community Economic Development**. Your generous support and contributions made **2021-2022** an impactful year:

The **ACCEL (Arnot, Chemung County, EOP, and LECOM) Health Screening Clinic** - EOP began working with Common Ground Health and Excellus BCBS in 2017/2018 to address **high lead levels in Chemung County**.

EOP@Curbside served more than **45,000 meals** (100-250 daily) through our drive-thru food distribution events.

Our **Birth to Five Early Head Start Program** underwent a complete facelift, including renovations to the Ernie Davis Family Center adding new toddler classrooms.

#MovingOn

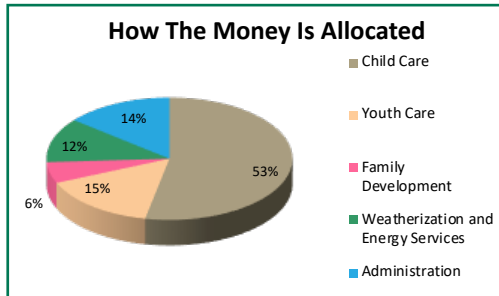
Please know that your continued partnership is critical as we work together to *strengthen the fabric of our community*. *#MovingOn* means taking every challenge we encounter and coming together as one unit to find a workable solution. We are only as strong as the sum of our parts, and strategic partnerships make it possible to stand firm and forge ahead, even in the face of adversity. These partnerships have expanded our shared vision and deepened our impact on our community. Together with our committed staff, we have accomplished so much, but our work is not done.

Thank you for joining us in the pursuit of our core values and to counteract the effects of poverty as we serve the community together.

Financial Highlights

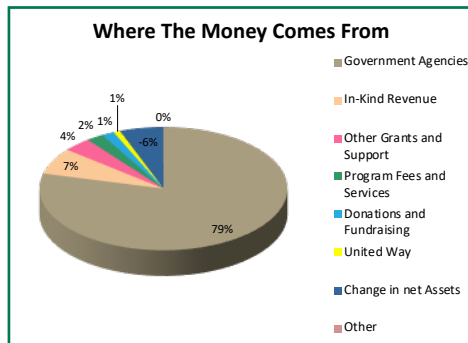
Where the Money Goes / "How the Money is Allocated"

Child Care	\$4,010,743	53%
Youth Care	\$1,156,514	15%
Family Development	\$421,108	5%
Weatherization and Energy Services	\$885,694	12%
Administration	\$1,068,481	14%
Total	\$7,542,540	



Our Funding Sources / "Where The Money Comes From"

Government Agencies	\$6,720,006	89%
In-Kind Revenue	\$588,028	8%
Other Grants and Support	\$314,932	4%
Program Fees and Services	\$190,046	3%
Donations and Fundraising	\$138,149	2%
United Way	\$74,867	1%
Change in net Assets	(\$485,557)	-6%
Other	\$2,069	0%
Total	\$7,542,540	



Birth to Five School Readiness Program (B25)

Program Operations

The 2021-2022 program year of the Birth to Five School Readiness Program transitioned from split in-person and virtual services to in-person services to children and families in the community. The program continued to battle ongoing challenges due to COVID-19. As a result, to ensure the health and safety of both staff and children in the program, classrooms maintained staggered start times to reduce exposure and to maintain social distancing. Masking procedures continued for staff and children older than 2 years of age. Due to staffing shortages, the program was unable to open 4 HS classrooms and 2 EHS classrooms. The program remained persistent in continuing to retain and recruit staff to keep classrooms open. Staff members remained dedicated and resilient through difficult times and provided in-person services with limited staffing. The program followed pre-COVID staff-child ratio guidance provided by Head Start Performance Standards and OCFS Regulations. The classrooms completed family-style meal times to maintain healthy eating habits and increase the cognitive development of all children in the program. The delivery of in-person services provided accurate and consistent instruction and completion of assessments in meeting the diverse needs of children in the classrooms. In July 2021, the summer program opened 2 classrooms at both Able2 and Ernie Davis Family Center to serve 34 children.

Professional Development

The 2021-2022 program year in the area of professional development continued to be impacted by the pandemic. Professional Development was over 95% online and through Zoom. A total of 108 staff took over 2,700 trainings, for over 4,400 hours and accounted for 193 Continuing Education Units.

Professional development topics included Adverse Childhood Experiences & Trauma Informed Care, Child Development, Child Safety, Classroom Learning Environment,



Curriculum, Diversity, Equity, Inclusion and Belonging, Family Partnerships, Social and Emotional Development, Nutrition, Parent and Family Engagement, Program Management and Leadership, Professionalism and Staff Wellness.

QUALITYstarsNY

QualitystarsNY is New York's Quality Rating and Improvement System (QRIS) for early childhood programs. QualitystarsNY provides support and resources to improve and sustain high quality across New York State. The rating system is ranked 1 to 5 stars with 5 being the best. The four sites that are currently participating have a provisional rating of 4 stars. QualitystarsNY's contributions for the year totaled over \$7,800





in outdoor equipment, classroom supplies, technical assistance, and staff professional development.

Work Wellness Committee

The Work Wellness Committee hosted several special days to create fun times and increase staff morale-

Crazy Socks Day, Green Day, Pajama Day, Beach Day, Tie-Dye Day, Baseball Day, and Mental Health Challenge.

Program Information Report (PIR)

To complete the Program Information Report (PIR) for the 2021-2022 program year, B25 staff tracked and submitted data including cumulative enrollment numbers, demographic information, and the total number of children and families receiving various services from the program. Throughout the year, a monthly average of 176 children were enrolled in the program, with annual totals of 252 children, 225 families, and 967 individuals served overall. While the average monthly enrollment increased by approximately 35% from the past year (partially due to fewer pandemic restrictions and increased safety measures), the discrepancy between the average enrolled and total children served is indicative of challenges that the program continues to face due to COVID-19.



Snack Pack

In order to address food insecurity, which continues to be an issue in Chemung County, the Head Start program provides a Snack Pack Program that ensures children have balanced, nutritional meals. This year, Family Advocates delivered 230 Snack Packs filled with a variety of groceries and recipes that allowed families to make healthy breakfasts, lunches, and dinners.

Family Development Credential (FDC)

Head Start continues to offer the FDC program to outside community agencies as well as EOP staff. All Family Advocates are required to attend this training. Currently, we have 1 new Family Advocate in attendance with the rest of the participants from outside agencies.

This program entails weekly classes, homework, and meetings with a Portfolio Advisor. Upon completion, participants have a completed portfolio and complete an end-of-the-year test. This is an intensive program that focuses on staff members truly listening to the families and understanding that each family has strengths on which they can build. It acknowledges that parents are the children's first and most important teachers. This past year, we graduated 5 participants. Each year, we continue to get more requests to continue with the program and so, we anticipate that we will continue to offer this most important credential yearly.

EDFC Renovation

In June of 2022, the B25 program started a renovation to the first floor of the Ernie Davis Family Center to convert the former Resource Room to two new toddler classrooms. The Chief Program Officer worked with management staff, program staff, and the Contractor to ensure the proposed space was functional, attractive, and developmentally appropriate. An important element was to include the new rooms and bathroom within the existing secured B25 space, which was accomplished by relocating exit doors and installing 2 new ones. Program staff selected flooring, wall colors, furniture, and room arrangement.

The project was finished in August 2022 and opened to children in September 2022. This allowed the program to complete its Change in Scope to serve 40 toddlers in center-based classrooms.

Focus Area 2 (FA2) Monitoring Event

The program participated in its Focus Area 2 Monitoring Event in May 2022, with only 1 area of non-compliance, which was staff background checks. The team worked over the summer of 2022 to address this and completed the follow-up call in November 2022.



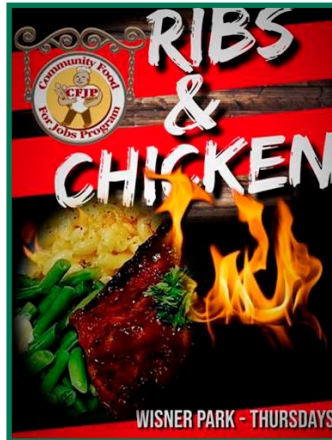
Community Food for Jobs Program (CFJP) and CFJP Bistro

The CFJP Program and CFJP Bistro are the microeconomics of *EOP@Curbside*. The CFJP Training program served 10 students this year during the 8-10 week training program with 98% achieving National ServSafe certification.

In 2022, more than 45,000 meals (100-250 daily) were served with the support of community volunteers and partners. On **MLK day in 2023**, we served more than 800 meals.

The CFJP worked with Summer Youth Employment to train youth over the age of 18. The program continues to recruit new students and has helped 93% of students to gain employment.

The **CFJP Bistro** is located inside EDCC and is open daily to the public and available to cater your event.



Thursday
SPECIAL BURGER
 Double Coney Island Burger
\$10
 2 Burgers
 Cheese
 Lettuce
 Tomato
 Onion
 Meat Sauce
Fries or Onion Rings included

Economic Opportunity Program, Inc.
 Strengthening the fabric of our community

CFJP BISTRO
 100 East Main Street, Elmira NY 14901
 (607) 734-6174
 www.cfjpbistro.org

The **Community Food for Jobs Program** is a **FREE Culinary Arts** training program for ages **18 and older!**

Your 10-Week Training includes:

- Artistic Food Preparation
- Food Service and Hands-On Experience
- National ServSafe® Certification
- Job Training, Education, and Placement

The next class begins **April 10, 2023**

To apply, or for more information, please contact:
 Michelle Riedl - 607-302-2784

CALL NOW!

Economic Opportunity Program, Inc. - 650 Baldwins St, Elmira NY 14901 - www.ceop.org

Do you want to get certified in **Food Safety** or you've been certified, but need to **recertify?**

WE CAN HELP!
 March 27-31, 2023
 9am-1pm
 Cost: \$165* per student

*Financial assistance is available for income-eligible individuals.

ServSafe training covers the five CDC Risk Factors:

- Basic Food Safety
- Personal Hygiene
- Cross-Contamination & Allergens
- Time and Temperature
- Cleaning and Sanitation

EOP will provide the training and materials you need and proctor your exam!

Please contact the **EOP Community Food for Jobs Program:**
 Michelle Riedl - 607-302-2784 / mriedl@ceop.org

Economic Opportunity Program, Inc. - 650 Baldwins St, Elmira NY 14901 - www.ceop.org



ROBOTIC CAMP
 HOPE CHURCH
AGES 7-18
August 19 A.M. - 12 P.M.
 22 John St. | Painted Post, NY

STELA (Science Technology Entrepreneurship Leadership) partnership with the HOPE Church invites youth to our robotics camp. Transportation will be provided. All supplies are provided as they tackle age-appropriate, robotics challenges designed by designated coaches! No experience necessary!

Contact and register with
 Chalandra Graham, 607-734-6174, ext 314
 cgraham@ceop.org

WWW.STELAINC.ORG

The Center of Excellence (COE)



The Center of Excellence (COE) Afterschool Program operates at three sites: Diven Elementary, Riverside Elementary, and also at the Ernie Davis Family Center (EOP) for Finn Academy Scholars. The staff provides homework assistance and daily lesson plans.

COE served 25 students during the six-week all-day summer program (7:30 am -5:30 pm) including 3 meals daily. COE welcomed educators from Family Reading Partnership of Chemung Valley, Storm Water Coalition, Tobacco Awareness, SNAP (nutrition program) 4H, Chemung Canal Trust Company, Trinity CASA, and ARC's Kids on the Block. Students had the opportunity to work in the EOP Community Garden. From September - June COE served 45 students at the three sites. COE provided field trips to Corning Museum of Glass, Ithaca Sciencecenter, and the Ross Park Zoo. LECOM medical students volunteered weekly during the school year.

Ernie Davis Community Center (EDCC)

2021-2022 Highlights

The EDCC Music Consortium deans conducted lessons with the youth to ensure the continuation of studies. There were 10-12 youth who continued Music studies via Zoom instruction.

STELA Robotics hosts youth for technology interactions with LEGO and coding. Youths create coding and then build robots to follow "coding" instructions. The youth regularly engage with

Corning Incorporated staff.

Youth are receiving academic tutoring sessions via Zoom instruction in collaboration with Notre Dame High School.

STEM Garden Club yielded over 800 pounds of organic produce at the end of the season. EDCC youth, volunteers, and staff delivered produce throughout the community to partners in order to share with youth and families who needed it.

The **Jr. Culinary Class** continued virtually. 6 youths participated with the assistance of parents/guardians via Zoom instruction from Dr. Beth Dollinger. Medical students from Arnot Ogden Medical Center assisted Dr. Dollinger in purchasing and packaging family boxes to prepare for virtual cooking. EDCC staff delivered the family boxes to each participating family, including the necessary items needed to create the recipes virtually taught by Dr. Dollinger and the medical students.



Christmas Magic - with the support of Corning Incorporated-CBEN and Corning Foundation - provided gifts to 380 youth via drive-through pickup. We also provided 100 food baskets to 100 families.

Youth are participating in Virtual Science and Discover classes as well as Virtual Arts/Painting Classes. EDCC continued to work with the SPCA for Animal Education.

The **Fashion Club** hosted a summer "boot camp." The youth engaged in workshops, instructional seminars, and photo displays. Young people learned the basics of the fashion industry and how to continue with fashion as a career direction.



Family Development

Family Support Services (FSS)

The Family Support Services program helps households in Chemung, Schuyler, and Steuben Counties that have a family member living at home with a developmental disability. The program promotes the physical and social well-being, education, and financial stability of individuals who have developmental disabilities, assisting families in obtaining support and linkage to community resources and services. The program operates with funding from the Office for People with Developmental Disabilities (OPWDD), and it currently has four parts: **Service Access; Recreation; Sensory Room and Parent Run Autism Play Groups:**

The **Service Access** part of the program helps individuals obtain OPWDD eligibility status by coordinating the necessary evaluations and documentation. It also assists in Person-Centered Planning and Self-Advocacy. Program staff follows up with identified services and support.

Recreation offers opportunities for meaningful, inclusive social and recreational activities within communities. This is for families and individuals of all ages. **Individuals served in 2021: 65.** The **Sensory Room** is available for enrolled participants and the public supporting focused work, therapy, stimulation, and relaxation.

The **Parent Run Autism Play Group** component is for individuals ages 3-21 with 3 groups run by a parent who facilitates activities with the FSS Coordinator. Favorite activities include Harris Hill, Movies, Bowling, Ceramics, Gymnastics, and Hockey Games introducing youth to many local activities.



Literacy Volunteers of Chemung and Schuyler Counties (LVCSC)

The Literacy Volunteers of Chemung and Schuyler Counties works with community partners to provide free basic English and English as a Second Language classes. LVCSC classes are in-person one day per week for small groups, and are available online via Zoom one day per week for larger groups.

LVCSC is best known for personalized, confidential 1:1 tutoring services which are provided to all adult learners, regardless of an individual's background, skill level, or knowledge of the English language.

LVCSC depends on volunteers to fulfill its mission and volunteer training is done through a self-directed online platform. Anyone who loves to read and write the English language and would like to help someone else is welcome to join.



Before



After



Energy Services Bureau

During the July 2021- June 2022 program year, the Energy Services Bureau weatherized 47 single-family homes in Chemung and Schuylar Counties. The services received: attic/sidewall insulation, air sealing and draft reduction, heating system efficiency tests and upgrades such cleaning and tuning, heating system repair, or heating system replacements.

Energy Services weatherized 10 manufactured/mobile homes. Most homes received mobile home window and door replacements; air sealing; bottom board repairs and insulation; heating system efficiency test and upgrades similar to the single-family homes. There were 25 high-efficiency heating systems installed as upgrades based on inefficiency performance of the existing heating system. All 57 homes received Health and Safety measures including carbon monoxide testing, gas leak detection and repairs, smoke and CO detectors, and mechanical ventilation installations and/or repairs. We installed 16 domestic hot water heaters due to Health and Safety issues. Most of the weatherized homes received Electric Reduction measures including refrigerator replacements and installing LED bulbs. We replaced 12 old inefficient refrigerators with Energy Star rated units. All homes received client education, which included discussing the benefits of reducing energy consumption, and education on potential hazards such as carbon monoxide; mold & moisture; lead paint; and radon.



The Energy Services Bureau provides **free weatherization services** to income-eligible **Chemung and Schuylar County Residents.**

For More Information or to apply, call:
Chemung County Residents:
(607) 734-0795
Schuylar County Residents:
(607) 535-2468

Weatherization Services Include:

- ✓ Attic and Wall Insulation
- ✓ Air Sealing
- ✓ Heating System Analysis
- ✓ Weather-Strip and Caulking
- ✓ Health and Safety Measures
- ✓ Mobile Home Weatherization



Libertad-Elmira Veteran and Family Program

Where need is met, support is offered, and freedom lives.

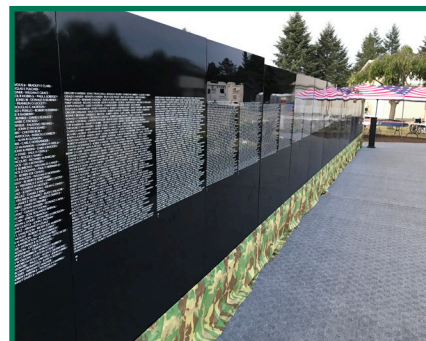
The Libertad-Elmira Veteran and Family Program continues to provide supportive housing for veterans. The Libertad-Elmira apartment complex has 20 units reserved for veterans experiencing homelessness. Veterans at Libertad-Elmira receive supportive care services that begin immediately. A goal of the program is to actively reduce homelessness and eliminate barriers to remaining housed.

Veterans transitioning out of homelessness receive a coordinated effort that will help them maintain secure housing. Financial assistance including the payment of the security deposit and first month's rent can be arranged. Each veteran unit at Libertad-Elmira comes fully furnished with furniture, bedding, toiletries, and food to ensure an immediate transition to supported independent living.

Case management to collaborate with the veteran is available. Libertad-Elmira veterans receive assistance with the navigation of medical and mental health care and transportation to local appointments at the Bath VA. Mental health supports include various short-term support groups,

skills training, and individual counseling sessions, which primarily focus on Motivational Interviewing and development of necessary coping skills. Other supports include banking and financial literacy sessions, coordination with the Department of Social Services and Veterans Affairs, and in-unit wellness checks.

This year, Veterans at Libertad-Elmira volunteered at the Vietnam Veterans Moving Wall Memorial in Eldridge Park. They attended wellness clinics that provided access to onsite COVID-19 vaccination and flu shot clinics and a weekly support group. Assistance with daily life activities, transportation to local grocery stores and daily life activities continued. Veterans were also able to take advantage of programs, supports, and services offered by EOP, including daily food distribution and financial emergency funds.



Community Wellness- InReach/OutReach

The Anti-Displacement Services Program is a collaboration with the City of Elmira Community Development that offers guidance and assistance to income-eligible homes for Elmira City residents. The Anti-Displacement program pairs an Intensive Case Management model implementing relocation guidance, as well as wrap-around case management services with referrals to an abundance of community resources. The team provides a compassionate environment when facilitating meetings with community members. Community resources include financial and budgeting education, housing and rental assistance, utility assistance, case management referrals, and links to other community services.

The ACCEL (Arnot, Chemung County, EOP, and LECOM) Health Screening Clinic-EOP began working with Common Ground Health in 2017/2018 to address **high lead levels in Chemung County**. After receiving a **MACHI Grant** from Excellus BCBS, the ACCEL Clinic began testing children and families for lead in May 2022. By our 1-year anniversary in November 2022, we tested **106 individuals**. The ACCEL Clinic has implemented Phase 2 of our program, which includes blood pressure screenings for children and adults. We look forward to continuing to add much-needed FREE health screening services at EOP in an effort to address the social determinants of health in our community. We are committed along with our partners to co-facilitate access to quality healthcare.



“SHELTERING HEARTS HOME”



ACCEL
Community Health Clinic
Thursdays, 2-4 PM
Lead Screenings
New Offerings:
Blood Pressure Screenings
For Adults & Children

Ernie Davis Family Center
650 Baldwin Street, Elmira, NY 14901
(607) 734-6208 ext. 277

Underwritten by:
Excellus

ArnotHealth
It's what we do
www.arnothealth.org

"WE LOVE, WE WAR, WE WIN"

MAN 2 MAN
IRON
SPENDS IRON
MAY 2022

Our Mission is to engage, Equip, and empower All Men to maximize Our Potential, and Strengthen Our Community!"

PEDIATRIC & BIVALENT BOOSTER COVID-19 VACCINATION CLINIC

Thursday, October 13 | Thursday, November 10
1:00 pm - 6:00 pm

EOP's Ernie Davis Community Center
650 Baldwin St., Elmira, NY 14901

VACCINATIONS OFFERED

6 months - 11 years Moderna Series (2 doses, 4 weeks apart) <i>Must attend both dates.</i>	5 - 11 years Pfizer Booster (at least 5 months after last dose) <i>Can attend either date.</i>	12 years and older Pfizer Bivalent Booster (at least 2 months after last dose) <i>Can attend either date.</i>
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Register at: chemungcountyny.gov/covid

Registration is encouraged. Walk-ins are welcome.
Vaccinations are FREE. We will NOT ask for insurance information.

Have questions or trouble registering?
Call Chemung County Health Department
at (607) 737-2488.





Hybrid

Save The Date

Annual Meeting
February 28, 2023

Economic Opportunity Program, Inc.
Strengthening the fabric of our community

Live and Virtual



KEYNOTE SPEAKER

James "Jim" Reed
President & CEO, Excelsus BCBS

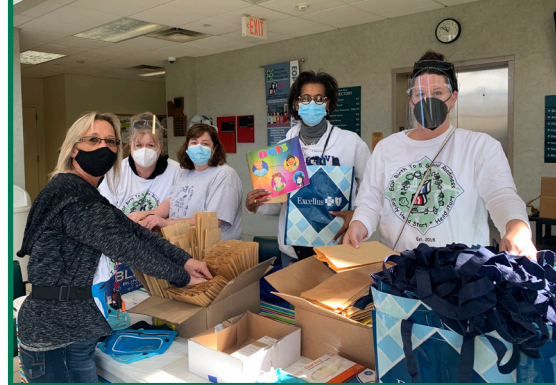
Economic Opportunity Program, Inc.
Annual Meeting & Celebration

#MoveOn... Back to the Neighborhood. #Legacy

James "Jim" Reed is President and CEO of Lifetime Healthcare Companies, headquartered in Rochester, New York, a \$6.6 billion enterprise which includes Excelsus BlueCross BlueShield (BCBS). This enterprise delivers health care services to about 1.5 million people across upstate New York. Its' Mission is to help people in our communities live healthier and more secure lives through access to high-quality, affordable health coverage.

JOIN US
In-Person or On-line
Tuesday, 4:00 pm
Feb. 28th, 2023

LIVE
YouTube Live



Board Members

Herbert Smith, *President*
Mayor Dan Mandell, *Vice President*
Rick Beals, *Treasurer*
Georgia Verdier, *Secretary*
Guy Vickers, *Member at Large*
Evelyn Williams, *Member at Large*
Bruce Boughton
Martin Chalk
Roland Coleman, *Honorary Member*
Carol Kane
Michael Lausell
Tanisha Logan-Lattimore
Dr. Mushtaq Sheikh
Holly Strickland
Margaret Walls
Michele Wasicki

Executive Team

Andrea J. Ogunwumi, *Chief Executive Officer*
Anthony Persaud, *Chief Financial Officer*
Bill Brodgerski, *Chief Program Officer*
Anita Lewis, *Chief Development Officer*
Briana Storch, *Manager, Human Resources*

Our Donors

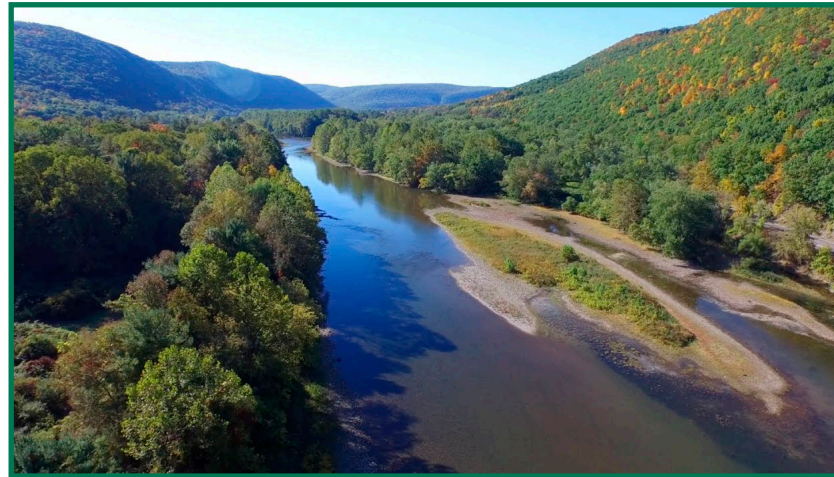
With sincere appreciation, we acknowledge all those who financially supported EOP. Space only allows this list, but we thank everyone for your gifts.

\$20,000-\$50,000

Tioga Downs Regional Community Foundation
Elmira/Corning Community Foundation
Excellus Blue Cross Blue Shield
PVH – Hilfiger Foundation
Hilfiger Family Foundation

\$4,000-\$14,999

Corning Incorporated Foundation
Ferrario Auto Team
IBM
Arnot Health
Guthrie Clinic
Five Star Bank
NASCAR Foundation
Nextstar Foundation



*“Life is about moving on, accepting changes
and looking forward to what makes you
stronger and more complete”*

Anonymous

How to give online



PayPal-Finance_department@cseop.org



**Economic
Opportunity
Program, Inc.**

Strengthening the fabric of our community

650 Baldwin Street • Elmira, New York 14901
607-734-6174 (Ph) • 607-733-8126 (F)



www.cseop.org • www.facebook.com/EconomicOpportunityProgram



EOP Values...

People living with dignity
Families and communities as the foundation for individual stability and growth
Diversity and the unique contributions of each individual
Active community participation and involvement by government, community leaders, donors, human service providers and others in enabling people to enjoy economic stability and growth
A living wage for all individuals and families to promote financial stability
Excellence in services that create positive change in individuals and families
Effective and efficient use of all human, material and financial resources
Integrity in allocating our resources and providing services
Collaborative partnerships in the community
Competent, caring staff to deliver quality services that honor people's rights to confidentiality
Recognition of staff and volunteers as our most valuable resource in carrying out the mission of EOP
Human resource development and support as a primary means for ensuring personal and professional growth