

EOP Vision and Mission

EOP envisions a future where all people of our community live with dignity and have the opportunity and ability to live economically productive and satisfying lives.

To achieve this vision, EOP provides services that create positive change in individuals, families and our community, and encourages and facilitates participation by all people who can help make our vision a reality.



Economic Opportunity Program, Inc.

ANNUAL

REPORT

STRENGTHENING THE FABRIC OF OUR COMMUNITY

2020 - 2021

www.cseop.org

The Economic Opportunity Program, Inc.
Virtual Annual Meeting & Celebration!
Tuesday February 22, 2022 | 5:00pm

Keynote Speaker
Wade S. Norwood
CEO, Common Ground Health

Gina Cuyler MD
VP Health Equity & Community Investments, Excellus BCBS

Daniel J. Mandell
Mayor, City of Elmira
VP, EOP Board of Directors

Please join us LIVE on our Facebook page.



Message from the CEO

#Built2Last

By: Andrea J. Ogunwumi, CEO, Economic Opportunity Program, Inc.

The last few years have challenged the viability and survival of many organizations. The very foundation of our lives has shifted as we try to navigate a new and changing world that is responding to a pandemic, shortages, and mandates. As a supporter and community partner, your investment in the Economic Opportunity Program, Inc. (EOP) is more vital than ever before. Your time, talent, and resources underwrite programs and services that impact more than 5,000 lives annually, ensuring they are **#Built2Last**.

On behalf of our dedicated staff, volunteers, and board of directors, thank you! I am grateful to our board of directors who remain trusted advisors as we co-create and innovate new approaches to address poverty issues that affect childcare and the social determinants of health, housing security, and food security to better serve our community. Partnering with you has expanded our shared vision and deepened

our community impact. Together, we are accomplishing this by 1. Developing a strategy and flexible infrastructure to serve more than 5,000 annually in the three key areas of: **Childcare, Youth Care, and Family and Community Economic Development**; and 2. Developing year-round community and leadership resources that are available through easily accessible platforms.

Your generous support and contributions made **2020-2021** a great year:

- **ACCEL (Arnot-Chemung County-EOP and LECOM) Health Screening Clinic** was made possible by a MACHI grant from Excellus BCBS and in partnership with Common Ground Health. In Spring 2022, the Phase I Lead testing for Birth to Five children and families will begin.
- **EOP@Curbside** and drive-thru food distribution events, serving more than 38K meals.

- 3-Part Webinar Series Launched in partnership with **Excellus BlueCross BlueShield** and **Arnot Health-Covid-19 Critical Conversations** –averaging 150-200 in attendance; 90% repeat attendees per episode; more than **1K views**.

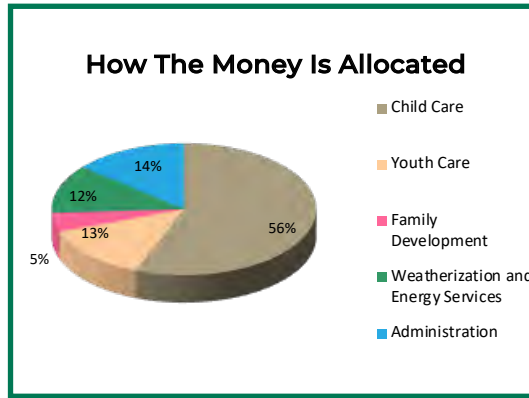
As you review the pages that follow, your continued partnership is critical as we work together to *strengthen the fabric of our community*. The plans we envisioned several years ago are now operational and although there remain many uncertainties, we are confident in our ability and agility to stand firm and unwavering in the mission because we are **#Built2Last**.

Thank you for joining us in the pursuit of our core values to serve the community together.

Financial Highlights

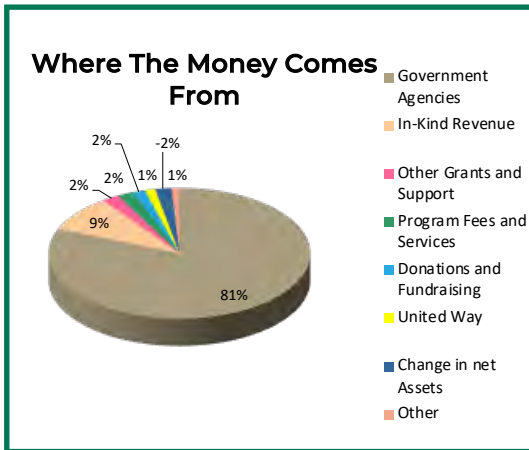
Where the Money Goes / "How the Money is Allocated"

Child Care	\$3,688,258	56%
Youth Care	\$888,038	13%
Family Development	\$306,989	5%
Weatherization and Energy Services	\$790,093	12%
Administration	\$917,170	14%
Total	\$6,590,548	



Our Funding Sources / "Where The Money Comes From"

Government Agencies	5,571,472	85%
In-Kind Revenue	615,374	9%
Other Grants and Support	143,716	2%
Program Fees and Services	140,403	2%
Donations and Fundraising	102,484	2%
United Way	88,055	1%
Change in net Assets	(138,439)	-2%
Other	67,483	1%
Total	6,590,548	

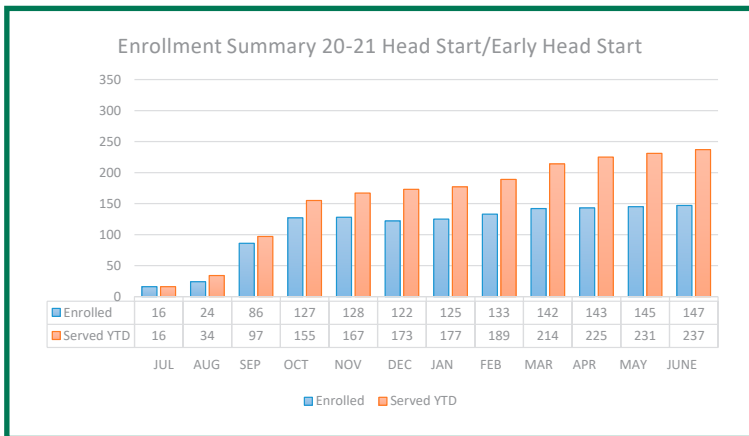


Birth to Five School Readiness Program



•The 2020-2021 program year of the Birth to Five School Readiness Program (B25) began during the height of the COVID-19 global pandemic with the same schedule cohorts as our largest local school district. We split our center-based program students into

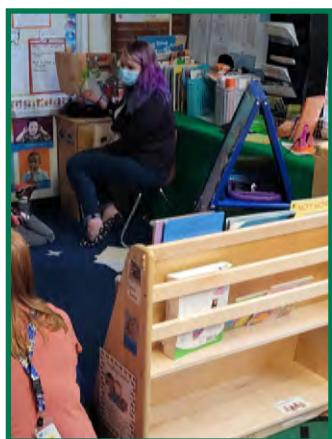
an "A Cohort" that attended Monday/Tuesday and a "B Cohort" that attended Thursday/Friday with staggered drop-off times to maintain social distancing. Wednesday was a virtual day and included deep cleaning of the sites and sanitizing classrooms and materials. This schedule remained in place until October and enrollment numbers allowed children to attend daily. Masking procedures continued for staff and for children older than 2 years of age. We reduced the staff-child ratio and



discontinued family-style mealtimes. Staff members were resilient essential workers who faced constant changes as they provided services. Conducting child assessments was difficult due to attendance, and while teachers continued with planning and instruction, program-wide data collection regarding school readiness goals took an unfortunate backseat to the health, safety, and social-emotional needs of families and staff as they related to COVID.



- The Home-Based program continued to be virtual throughout most of the 2020-2021 year. Home Visitors modified lessons to a virtual format that included Family Gatherings, which were offered twice a week to allow families to interact with each other. For most of the year, multiple families attended each gathering. Home Visitors began meeting in person in the Spring of 2021, and while they were given a choice to continue virtually, most families chose in-person visits.



- The B25 School Readiness Program continued its quest to make sure families could fulfill their enrollment requirements during the pandemic. The administrative team continued to utilize electronic signatures and fillable applications to allow virtual or over-the-phone intakes. The

team accessed birth certificates, physicals, and immunization records for children's files by fax. Digital billboards, intensive social media outreach, and collaborating with local agencies like DSS, CPS, and Early Intervention gave us innovative ways to reach families virtually.

- The Office of Head Start reinstated the annual Program Information Report (PIR) requirement after its suspension for the 2019-2020 program year. B25 staff tracked and submitted data to complete this report, which shows that retention in the program dropped by a staggering 31% from the last reporting year (2018-2019). Engagement in the weekly virtual option for Home-Based was a struggle, and with many classroom and site closures, families found it hard to juggle schedule changes. This, along with a fear of infection contributed to the increase in drop rates for the 2020-2021 program year.
- As we work to address food insecurity, the Snack Pack Program's goals ensure that children have balanced, nutritional meals. This year, 230 families received Snack Packs filled with a variety of groceries and recipes that allowed them to make healthy breakfasts, lunches, and dinners. 78 meals were also distributed to the families during the annual Carnival.
- The program continued as the host agency for the FDC (Family Development Credential) program. This intensive program teaches staff how to have a truly cooperative relationship with families and it exemplifies that families are children's first and most important

teachers. Students are required to attend class, do homework, and submit a portfolio to obtain their certificate. This program graduated all six staff last year.

- The program focused on health, safety, and responded to COVID cases as they occurred. Guidance was ever-changing throughout the year. With new mandates and guidelines, policies and procedures were constantly updated to ensure that families and staff remained healthy and safe. If a child or staff member was exposed, our agency provided contact tracing to all that were impacted. Deep cleaning was provided to all classrooms/office spaces that were affected.

The 2018 Focus Area 1 (FA1) had no findings.



Community Food for Jobs Program (CFJP) and CFJP Bistro

The CFJP Bistro continued to gain new partners and customers in the community to provide contractual services and catering for lunch and meetings.

In 2021, more than 38,500 meals (100-250 daily) were served during *EOP@Curbside* in response to the *COVID-19* pandemic. Daily breakfast and dinner meals continue to be provided and we hold larger community events such as the *“Together We Dine”* celebration. On *MLK Day in 2022*, we distributed more than 850 meals with the support of community volunteers and partners.

CFJP worked with Summer Youth Employment to train youth over the age of 18. The program continues to recruit new students and has helped 98% of students to get ServSafe Certified and 93% to gain employment.

CFJP will be adding new services for online ordering this coming year and we look forward to hearing from our community.



The Center of Excellence (COE)

The Center of Excellence (COE) provided an onsite All Day Care program for students 5-12 years old along with remote learning during the pandemic. COE provided three meals each day for the students while the program operated onsite at EOP from 7:30 am-5:30 pm. The program assisted with schoolwork and daily Zoom sessions with students' teachers in the EOP computer lab.

When schools reopened in April 2021, COE continued with all-day remote learning on Wednesdays. COE returned to small groups at Diven and Riverside Elementary Schools four days a week for after-school care. COE provided after-school care for Finn Academy Scholars Monday-Friday. During this time COE served 65 students. COE also served 18 students during a six-week all-day summer program.

Ernie Davis Community Center (EDCC)

The Ernie Davis Community Center (EDCC) has worked with several other organizations to provide opportunities to area youth. EDCC STEM connected with STELA Robotics and Corning Inc. A collaboration with Cornell Cooperative Extension led to over 900 pounds of produce grown in the garden this summer. EDCC also collaborated with the NASCAR Foundation at Watkins Glen International for Speediatrics. Youth from EDCC, Trinity

Clubhouse, and the Southside Community Center were transported to the racetrack on race weekend. This was a fun, interactive day of learning about what happens in the "Pit" of the racetrack. Youth participated in relay races, water dumping, and tire rolling.

EDCC also connected with the Chemung County SPCA to launch an Animal Education Program. The program runs for a 10-week lesson cycle. It teaches youth about animal behaviors and how to read them.

Our youth participated in person with Elmira Community Arts for art and painting classes.

A Horse Education program was also available. This 8-week program teaches youth the highest standards of equine care. They learned:

- Ground handling
- Horse and barn care
- First-aid for horses
- Roping and tacking
- Riding

Christmas Magic provided 350 gifts to youth and 110 family meal baskets. Also, we collaborated with C-Vets for 22 Gift Baskets given to our veterans for the first time this year. Baskets contained a hat, gloves, socks, towels, and toiletries.



Family Development

Family Support Services

The Family Support Services program helps households in Chemung, Schuylar, and Steuben Counties that have a family member living at home with a developmental disability. The program promotes the physical and social well-being, education, and financial stability of individuals who have developmental disabilities, assisting families in obtaining support and linkage to community resources and services. The program operates with funding from the Office for People with Developmental Disabilities (OPWDD), and it currently has four parts:

Service Access

This part of the program helps individuals obtain OPWDD eligibility status by coordinating the necessary evaluations and documentation. It also assists in Person-Centered Planning and Self-Advocacy. Program staff follows up with identified services and support.

Individuals served in 2021: 32.

Recreation

The program offers opportunities for meaningful, inclusive social and recreational activities within communities. This is for families and individuals of all ages. **Individuals served in 2021: 127.**



Sensory Room

The room is available to the public and enrolled individuals at a reduced fee. We adhere to all COVID guidelines. The room can be used for:

- Relaxation and stress relief
- Stimulation
- Therapy
- Focused work

Parent Run Autism Play Group

This program is for enrolled individuals ages 3-21. These groups are run by a parent who facilitates activities with the FSS Coordinator. The groups get together once per month to enjoy activities and events in the community.

Favorite activities include going to Harris Hill, visiting Trakside Racetrack, and simply enjoying an ice cream cone on a warm summer day. At the end of the summer, all three groups join together for our annual picnic at Eldridge Park for a fun day of riding rides, playing putt-putt, and socializing. All COVID guidelines are still being enforced.



Literacy Volunteers of Chemung and Schuylar Counties (LVCSC)

The Literacy Volunteers of Chemung and Schuylar Counties works with community partners to provide free basic English and English as a Second Language classes. LVCSC classes are in-person one day a week for small groups, and are available online via Zoom one day per week for larger groups.

LVCSC is best known for personalized, confidential 1:1 tutoring services provided to all adult learners, regardless of an individual's background, skill level, or knowledge of the English language.

LVCSC depends on volunteers to fulfill its mission and volunteer training is done through a self-directed online platform. Anyone who loves to read and write the English language and would like to help someone else is welcome to join.




Literacy Volunteers
of Chemung and Schuylar Counties

Wants ***YOU!!***

To be a 1-on-1 Volunteer Tutor!!

For more information, contact:

Wendy Jackson, Program Director
607-734-6174
wjackson@cseop.org
650 Baldwin Street
Elmira, NY 14901



Here is all you need:

- No college degree required!!
- 2 hours a week!!
- Engage tutor training!!
- Passionate about helping others!!
- Able to speak and write English!!

Equal Opportunity Programs, Inc.



Energy Services Bureau

The Energy Services team weatherizes income-eligible homes in Chemung and Schuylar Counties and provides services such as attic/sidewall insulation, air sealing and draft reduction, heating system efficiency tests, services and replacement, and mobile home weatherization. Electric usage reduction includes refrigerator replacement and the installation of LED bulbs. Health and safety measures include carbon monoxide testing, gas leak detection, and installation of smoke/carbon monoxide detectors and mechanical ventilation. The program continues to navigate during the current pandemic, providing much-needed services to our community as safely as possible.

- 48 Homes were weatherized in Chemung and Schuylar Counties.
- 16 High-efficiency heating systems were installed.
- 14 refrigerators were replaced with Energy Star refrigerators.
- 12 Domestic water heaters were replaced due to health and safety issues

Libertad-Elmira Veterans and Family Program

Where need is met, support is offered, and freedom lives.

The Libertad-Elmira Veteran and Family Program continues to provide supportive housing for veterans at the Libertad-Elmira apartment complex. With 20 units set aside for veterans experiencing homelessness, veterans at Libertad-Elmira receive supportive care services beginning with the rental application process. Veterans receive help filling out the application and obtaining the needed documentation (including Social Security cards, banking records, and utility statements). The program works to eliminate any further barriers to help them obtain stable, long-term housing. Financial assistance is available to veterans in need of security deposits and the first month's rent.

Through a coordinated effort, Libertad-Elmira helps homeless veterans obtain and maintain secure, permanent, and community-based housing that includes intensive support services during the transition. Each veteran unit comes fully furnished, including furniture, bedding, toiletries, and food to ensure a successful transition to independent living. Onsite staff provides therapeutic care, including medical and mental health support and transportation to appointments. Banking and financial literacy sessions

are provided, and staff coordinates with the Department of Social Services and Veterans Affairs to ensure veterans are receiving benefits. Libertad-Elmira has 24-hour building security and staff perform individual wellness checks.

This year, veterans at Libertad-Elmira had access to onsite COVID-19 vaccination and flu shot clinics, assistance with activities of daily living, transportation to local grocery stores, and personal goal-setting sessions. Veterans can take advantage of all programs, support, and services offered by EOP including daily food distribution and financial emergency funds.



COVID-19 VACCINATION

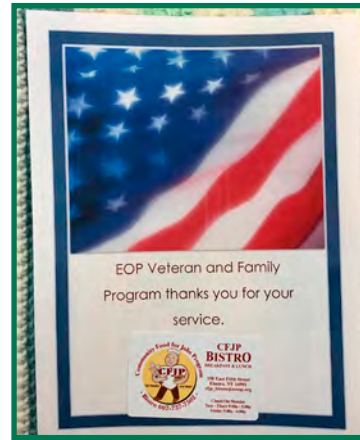
Monday, March 29th 11:00 am to 5:00 pm
Ernie Davis Community Center Gym
350 E Fifth St., Elmira, NY 14901

Hosted By Arnot Health and EOP, Inc

Walk-Ins Accepted Until 4:30pm

Call the ARNOT COVID HELPLINE to sign up in advance
1-800-932-2662



SUNDAY, APRIL 18TH, 2021

Farmers to Families Food Box

CFIP is partnering with farmers, vendors, service providers, and producers of fresh foods and other products to provide a food box to support the health and well-being of our community members.



Farmers

will donate fresh produce, dairy products, and other items.



Distributors

will provide a safe and secure location for the food boxes to be distributed.



Families

will receive a food box to support their health and well-being.

FREE 30LB FOODBOX GIVEAWAY - MILK, VEGETABLES, FRUIT, DAIRY, MEAT PRODUCTS (CHICKEN/SAUSAGE/HOT DOGS/MEATBALLS)



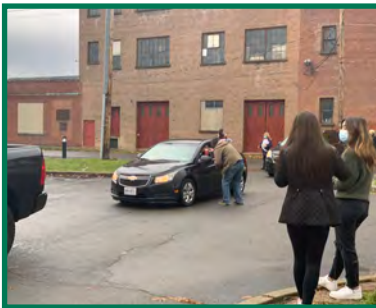
ECONOMIC OPPORTUNITY PROGRAM
650 BALDWIN ST
ELMIRA, NY 14901
12:00 PM

NO REGISTRATION REQUIRED. WHILE SUPPLIES LAST. COVID-19 PROTOCOLS WILL BE IN PLACE FOR EVERYONE'S SAFETY. DRIVE-THRU. STAY IN YOUR VEHICLES. PLEASE WEAR A MASK FOR SERVICE.

WWW.LAOPSTATENEWYORK.COM

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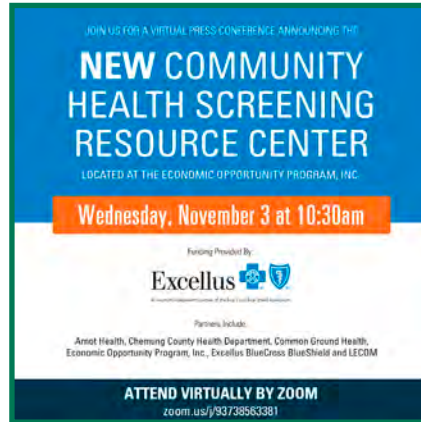




Community Wellness- InReach/OutReach

The Economic Opportunity Program, Inc. was recently awarded a three-year Member and Community Health Improvement (MACHI) grant from Excellus BlueCross BlueShield to add a NEW Community Health Clinic. EOP announced the opening of the ACCEL Community Health Screening Resource Center via a virtual press conference in partnership with Arnot Health, Chemung County Health Department, and Lake Erie College of Osteopathic Medicine. The clinic will offer diabetes, lead, and behavioral health screenings to the community. The press conference, which was held on November 3, 2021, provided an overview of Phase One of the health screening center - on-site lead screenings for children. Phase Two will include mental health screening services for adults using the PHQ-2 screening tool. Phase Three will include adult diabetes hemoglobin A1c testing and blood pressure screenings.

EOP partnered with The Teachers Desk and Five Star Bank with a book exchange and reading collaboration. More than 2500 books were presented to children and families in the City of Elmira.





Guest 1

Guest 2

Guest 3

The Economic Opportunity Program, Inc.
Virtual Annual Meeting & Celebration!
 Tuesday February 22, 2021 | 5:00pm
Details will be forthcoming...

Guest 7

Guest 8

Guest 9



Congratulations!

HELEN MARSHBURN
 ECONOMIC OPPORTUNITY PROGRAM OF CHEMUNG AND SCHUYLER COUNTIES

Community Action Angels
 New York
 2021
**VOLUNTEER
 AWARD FOR
 COURAGE**



ROBOTICS PROGRAM OPEN HOUSE

Saturday, October 16, 2021 • Time 11am - 1pm and 2pm - 4pm
 Ernie Davis Family Center Boardroom • 650 Baldwin St. Elmira, NY 14901
 Zoom: bit.ly/eoprobotics92521 • Meeting ID: 841 8542 0766 • Passcode: 34857

Event Details

STELA (Science Technology Entrepreneurship Leadership Academy), in partnership with the Ernie Davis Community Center is inviting youth ages 10 - 14 and their parents to learn about the upcoming robotics program. The team from STELA will be onsite and ready to answer any questions, educate, and inspire our local youth.

Pizza and Refreshments will be served

RSVP for the event by Thursday, October 14, to Tina Brown at 607-734-6174 ext. 228
 Vanessa Nigamambe at stelacademy@gmail.com

WWW.STELAINC.ORG



REALITY	EQUALITY	EQUITY	JUSTICE
One gets more than is needed, while the other gets less than is needed. Thus, a huge disparity is created.	The assumption is that everyone benefits from the same supports. This is considered to be equal treatment.	Everyone gets the supports they need, which produces equity.	All 3 can see the game without supports or accommodations because the cause(s) of the inequity was addressed. The systemic barrier has been removed.

Board Members

Herbert Smith, *President*
 Mayor Dan Mandell, *Vice President*
 Rick Beals, *Treasurer*
 Georgia Verdier, *Secretary*
 Guy Vickers, *Member at Large*
 Evelyn Williams, *Member at Large*
 Martin Chalk
 Sasha Coates
 Roland Coleman, *Honorary Member*
 Carol Kane
 Dr. Mushtaq Sheikh
 Holly Strickland
 Margaret Walls
 Michele Wasicki
 Nan Woodworth

Executive Team

Andrea J. Ogunwumi, *Chief Executive Officer*
 Anthony Persaud, *Chief Financial Officer*
 Bill Brodginiski, *Chief Program Officer*
 Anita Lewis, *Chief Development Officer*
 Briana Storch, *Manager, Human Resources*

Our Donors

With sincere appreciation, we acknowledge all those who financially supported EOP. Space only allows this list, but we thank everyone for your gifts.

\$20,000-\$50,000

Elmira/Corning Community Foundation
 Excellus Blue Cross Blue Shield
 PVH – Hilfiger Foundation
 Hilfiger Family Foundation

\$4,000-\$14,999

Corning Incorporated Foundation
 Ferrario Auto Team
 IBM
 Arnot Health
 Guthrie Clinic
 Five Star Bank

Tioga Downs Regional Community Foundation
 NASCAR Foundation



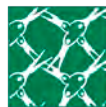
“The only truly reliable source of stability is a strong inner core and the willingness to change and adapt everything except that core”

James C. Collins, *Built to Last: Successful Habits of Visionary Companies*

How to give online



PayPal-Finance_department@cseop.org



Economic Opportunity Program, Inc.
 Strengthening the fabric of our community

650 Baldwin Street • Elmira, New York 14901
 607-734-6174 (Ph) • 607-733-8126 (F)



www.cseop.org • www.facebook.com/EconomicOpportunityProgram



EOP Values...

People living with dignity
 Families and communities as the foundation for individual stability and growth
 Diversity and the unique contributions of each individual
 Active community participation and involvement by government, community leaders, donors, human service providers and others in enabling people to enjoy economic stability and growth
 A living wage for all individuals and families to promote financial stability
 Excellence in services that create positive change in individuals and families
 Effective and efficient use of all human, material and financial resources
 Integrity in allocating our resources and providing services
 Collaborative partnerships in the community
 Competent, caring staff to deliver quality services that honor people's rights to confidentiality
 Recognition of staff and volunteers as our most valuable resource in carrying out the mission of EOP
 Human resource development and support as a primary means for ensuring personal and professional growth